

## Privacy statement PAT-Krüger Systems B.V.

Your privacy is respected by PAT-Krüger Systems B.V., we therefore strive to protect your privacy as good as possible. We take the issue of safeguarding your information (personal data) very serious. When processing personal data, we observe the applicable privacy laws and regulations. PAT-Krüger Systems B.V. is designated as the controller for data processing based on the GDPR (General Data Protection Regulation).

This privacy statement therefore applies to all data processing carried out by PAT-Krüger Systems B.V., last published on November 03, 2023.

In order to guarantee your privacy, we apply a number of core values:

- **Inform** – PAT-Krüger Systems B.V. would like to inform you as well as possible on how and why we process data. We do so through our privacy statement.
- **Limited collection** – We limit our collection of personal data to only personal data necessary for processing of the website and the services you use.
- **Your data remains with us** – We do not pass on your personal data to other parties, unless this is necessary, for example to be able to provide the service or when a legal obligation requires this of us.
- **Security** – PAT-Krüger Systems B.V. takes the appropriate security measures to protect your personal data and requires the same from parties that process data on our behalf.
- **We respect your legal rights** – Based on the applicable law you have several rights. This privacy statement informs you about them.

### Categories of personal data

By using the website and the available services on it, you may leave certain information with us, which may be personal data. We only process personal data that are provided by you or, of which is clear, when stated that they are provided to us for processing.

PAT-Krüger Systems B.V. processes the following personal data:

- Name and address details
- E-mailadres
- Telephone number
- Payment details
- IP address
- Login details

### **Basis of processing**

PAT-Krüger Systems B.V. may only process personal data if this is necessary (lawful), this is called the legal basis.

- **Consent:** You give permission to PAT-Krüger Systems BV by entering your details in the contact form on our Website.
- **Execution of the agreement:** for purposes aimed, for example, at delivering our product, processing orders and delivering product.
- **Legitimate interest:** in certain cases we have legitimate interest to process your data. For example, to inform you about new services. Of course you have the option to opt-out.
- **Legally required:** for purposes aimed at processing your medical data and maintaining your medical record, we may have a legal basis.

### **Purposes of data processing:**

The personal data we collect is used for the following purposes:

- Creating an account on our website PIM
- Logging in to your personal account.
- Invoicing the purchased services.
- Sending a newsletter
- Answering a completed contact form
- Performing other services, requested by you
- Processing your application

We will not process your contact details for purposes other than those mentioned above, unless you have given your prior consent and unless required to do so by law. In addition, we treat your information confidentially and only use it to provide you with the right care.

### **Disclosure of personal data to third parties**

PAT-Krüger Systems B.V. only provides data to third parties that are involved in the execution of the agreement between you and our organization, or when a legal obligations dictates.

In addition, we will never rent, sell or otherwise provide third parties with your data for commercial purposes.

### **Retention periods**

We will not keep your data longer than necessary for the purposes described in this privacy statement. PAT-Krüger Systems B.V. applies the following retention periods:

Application details: 4 weeks after the application, with a maximum of 1 year with your permission

Contact details: 3 years after ending of the agreement or your last contact moment

Transaction data: 3 years after the last purchased product and services

Personnel file: 5 years after ending your employment

Financial data: 7 years

### Security measures

In order to protect your data as well as possible, PAT-Krüger Systems B.V. implemented appropriate technical and organizational measures. Like a privacy policy in which rules regarding access security, confidentiality and use of data are described.

Access to your personal data is arranged in such a way that only authorized employees of PAT-Krüger Systems B.V. have access, insofar as it is necessary to perform their work. All employees who process or view personal data are obliged to maintain confidentiality.

### Cookies

We only use cookies for the functionality of our website. Cookies are small information files that can be stored automatically when you visit the website. There are different types of cookies, PAT-Krüger Systems B.V. uses the following cookies:

- **Functional cookies:** we recognize your computer (or other mobile device) with the help of this type of cookie. Without these cookies, various parts of the website cannot be used properly. This includes remembering what you added to your online shopping cart. In addition, we may recognize certain preferences or settings that provide the right experience for you.
- **Analytical cookies:** we use Google analytics to track how users use our website. The information obtained, including the address of your computer (IP address) is transferred to and stored by Google on their servers. Please read the privacy policy of Google Analytics carefully. PAT-Krüger Systems B.V. has not allowed Google to use the information obtained for other Google services. Finally, we anonymize the IP addresses.

We have not given Google permission to use the obtained analytics for other Google services. Google only uses this information to keep track of how our website is used.

You can adjust the settings in your browser regarding the use of cookies if you wish. You can also manually delete cookies. You may consult the manual of your own browser.

### Your rights

When you have provided us with your personal data, you have different rights that you may exercise.

- The right to data portability. This means that you can require us to transfer your (digital) data to another organization.
- The right to be forgotten. You can require us to delete all your data. However, this is only possible if we no longer need your data for the purposes for which we collected them.
- The right of access. You have the right to see which data we process about you.
- The right to rectification. You may require us to change and/or add data that are not correct.

- The right to restrict processing. If we process data that is not correct, not necessary, or we no longer need, you can require us to stop processing.
- The right regarding automated decision-making and profiling. If and when we use automated decision-making, you may require that an actual person will look at the decision taken. PAT-Krüger Systems B.V. does not use automated decision-making or profiling.
- The right to object. If we process data based on a general or legitimate interest, you may object to the processing of your data. However, it may be that the interest on which we process your data outweighs your interest.

If you wish to invoke one of the above rights or if you have a complaint about how we handle your personal data, please contact us at the following e-mail address: [privacy@pat-kruger.nl](mailto:privacy@pat-kruger.nl)

We will contact you after receiving your e-mail. We aim to process your request as quickly as possible, but in any case within 1 month. If it concerns a complex request, we use a lead time of 3 months. We will inform you within 1 month.

### **Changes to the privacy statement**

We reserve the right to amend our privacy statement. The changes will be announced on our website. We therefore recommend that you consult our website and privacy statement regularly so that you are aware of any changes.

### **Our contact details**

If you have any comments or questions about our privacy statement, kindly contact us via the contact details below:

PAT-Krüger Systems B.V.  
Mangaan 6  
5234 GD 's-Hertogenbosch  
Telephone number: 073-6443366  
E-mail: [privacy@pat-kruger.nl](mailto:privacy@pat-kruger.nl)  
Website: [www.pat-kruger.nl](http://www.pat-kruger.nl)